Septic System Owner’s Manual

How your septic system works and how to keep it working for you and the environment
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Introduction

No one budgets for a septic system failure. A new residential septic system can cost anywhere from $4,000 to more than $20,000 to install. If the system is not maintained, the soil around the system could become clogged causing sewage to overflow on to the ground or back up into the house. Bottom line, rebuilding a failed septic system is an expensive burden on the homeowner.

Preventing a septic system failure is easier and more affordable than it is to correct. By keeping harmful materials out of the system and by pumping out the septic tank at least every three years, the homeowner can protect their system against premature failure. The minimum cost of having the septic tank pumped is wise insurance to protect your homes wastewater system.

This manual outlines the principles of septic system operations and explains the basic maintenance procedures that will lengthen the life of your system. If properly operated and maintained, your Eljen wastewater system can provide many years of trouble-free service.
The Eljen GSF System

GSF®

eljen Geotextile Sand Filter

GSF B43

Perforated Distribution Pipe

GSF Module

Geotextile Fabric

GSF A42
The Eljen GSF Geotextile Sand Filter system is a cost-effective upgrade from other septic technologies. Unlike other systems that treat effluent only once, the GSF’s patented Bio-Matt™ pre-treatment process treats septic effluent twice. That means that the soil can absorb the effluent more easily, resulting in a better-performing system in a smaller area than other systems.

**TESTED FOR PROVEN PERFORMANCE**

The Eljen GSF system technology is based on research conducted by nationally recognized engineering scientists from the University of Connecticut. Eljen Corporation has over 30 years of success in the onsite wastewater industry, with tens of thousands of systems currently in use. The GSF is recognized by regulatory officials and experts in the industry as one of the most reliable wastewater treatment technologies in the marketplace today.

The GSF technology is based on scientific principles which state that improved effluent quality provides increased soil absorption rates. GSF’s proprietary two-stage Bio-Matt™ pre-filtration process improves effluent quality while increasing reliability and ease of operation.

### How the GSF System Works

- Incoming effluent and bacteria flow through the perforated pipes which distribute the effluent over the Modules.
- Open air channels in the Modules allow beneficial bacteria to grow on the Bio-Matt fabric and treat effluent.
- A geotextile fabric covers the top and sides of the GSF Modules, protecting the system’s sand and soil from fine particles that can clog the system. It also helps maintain effluent storage inside the Modules.
- After effluent passes through the GSF Modules, a lighter, secondary biomat forms on the layer of sand below the system, where the treatment process is continued.
- Treated effluent is then absorbed by the native soil where final filtration takes place.
This schematic shows the inner workings of the GSF Module and the overall operation of a GSF System.

- **Porous Top of the GSF System** allows evapotranspiration and oxygen exchange for better effluent treatment.
- **Anti-Siltation Fabric** keeps fines out of the GSF system.
- **Untreated Effluent**
- **Bio-Matt™ Fabric**
- **Cuspated Plastic Core** provides separation between layers of Bio-Matt™ fabric. Maintains structural integrity of Modules & aids oxygen transfer. Increases treatment surface area and effluent storage capacity.
- **Filtered Effluent**
- **Treated Effluent**

**Perforated Pipes** distribute effluent to the GSF system. Pipes are secured to the GSF Modules with preformed metal clamps.

**Primary Treatment Zone** forms on Bio-Matt™ fabric. Significant fabric is provided for every ft² of soil interface.

**Secondary Treatment Zone** forms at sand layer. Long term acceptance rate of this biomat layer is significantly increased as compared to conventional systems.

**Specified Sand Layer** provides additional filtration.

**Native Soil or Fill** provides final filtration.
The Eljen Mantis System

Mantis®
Wastewater Systems

Mantis M5.2

Additional models shown at www.eljen.com
The Eljen Mantis Series is a wastewater dispersal and disposal technology that applies clarified effluent to the native soil through a proprietary filtering process. The Mantis protects the native soils long term acceptance rate by keeping the biological growth off the native soils and within the Mantis units. The Mantis utilizes 3-D Mini-Trenches™ to improve effluent quality resulting in greater performance, reliability, and ease of operation.

• The perforated Support Distribution Pipe is centered within the Mantis unit and provides internal distribution of septic tank effluent while securing the five Filter Support Modules.

• The Filter Support Modules filter septic tank effluent and act as individual 3-D Mini-Trenches™ within the system’s footprint. Each Module consists of a cusped core surrounded by Bio-Matt™ geotextile fabric. The unique design of the Mantis increases the available surface area within each Module. This is known as Infiltrative Surface Optimization (ISO) and provides a system surface area that greatly exceeds that of the Filter Support Module, a traditional gravel trench or that of gravel replacement technology.

• Open air channels within the Filter Support Modules support and promote fixed aerobic bacterial growth on the Bio-Matt™ geotextile fabric interface.

• Septic tank effluent migrates through the Filter Support Modules and into the Specified Sand layer which surrounds each Mantis unit. The Filter Support Module clarifies septic tank effluent and assists in its delivery to the Specified Sand. This process promotes unsaturated flow in the Specified Sand and native soils while maintaining the native soils structure, long term acceptance rate, and its ability to effectively absorb the clarified effluent.

• The Specified Sand layer also protects the native soil from compaction, helps maintain existing pore spaces within the native soil column, and preserves the native soil’s natural infiltration capacity which is critical for long-term performance.
This schematic shows the inner workings of the Mantis Unit and the overall operation of a Mantis System.

**Porous Top of the Mantis System**
Allows for evapotranspiration and oxygen exchange for better performance.

**Filter Support Module**
Provides storage and surface area for fixed biological growth within the cuspatated core. The Filter Support Modules act as individual 3-D Mini-Trenches™ within the system’s footprint.

**Module Spacer**
Keeps the Filter Support Module spaced evenly along the Support Distribution Pipe.

**Support Distribution Pipe**
Perforated Support Distribution Pipe is centered within the Mantis unit and provides internal distribution of septic tank effluent while securing the five Filter Support Modules in place.

**Native Soil or Approved Fill**
Provides final filtration while supporting unsaturated flow.

**Cuspatated Plastic Core**
Maintains structural integrity and storage capacity within the Filter Support Module. Construction allows for effluent movement and oxygen transfer within the Filter Support Module. Provides surface area for fixed biological growth.

**Bio-Matt™ Geotextile Fabric**

**Septic Tank Effluent**
Primary Filtration Zone
Provides initial filtration of effluent

**Specified Sand Layer**
Provides additional filtration

**Secondary Filtration Zone**
Secondary clarifying zone further filters effluent while maintaining the native soils structure and long term acceptance rate.

**Clarified Effluent**
Household sewage is a combination of wastewater from several sources including sinks, toilets, showers, washing machines, dishwashers, and garbage disposals. The largest source of household sewage may vary depending upon the number of residents and water-using appliances within the home. Organic matter comes mostly from toilets and garbage disposals, while sinks, showers, and washing machines contribute large amounts of wastewater containing only small amounts of soap and dirt (including grease, detergents, lint, and vegetable matter).

NOTE: Your State and/or Local Code may require larger septic tanks and septic systems to accommodate garbage disposals.

Your septic system is a two-part sewage treatment and disposal system buried in the ground. It is composed of a septic tank and a treatment system, and may have filters, pumps, and other components depending on your location and system demands. The sewage generally flows by gravity: first, into the septic tank where larger particles settle out and some primary decomposition takes place, and then into the wastewater system where it is further decomposed before slowly soaking into the soil.
Untreated household sewage would quickly clog any system if applied directly to the soil. The function of the septic tank is primarily a settling tank allowing solids to settle to the bottom of the tank while a somewhat cleaner liquid is discharged to the wastewater system for additional treatment. Septic tanks may contain one or more compartments, or the designer may have specified two or more tanks for your system.

Regardless of the number of compartments or tanks in your system, the basic principle is the same. Within the tank, as shown below, four important processes take place.

- The heavier, solid particles in the sewage settle to the bottom of the tank forming a layer of sludge. Lighter materials, including fat and grease, float to the surface, forming a scum layer.
- Bacteria living in the septic tank break down some of the organic solids into liquid components, helping to reduce the build up of sludge in the tank.
- Sludge and scum are stored in the septic tank rather than being allowed to flow out of the septic tank, where they would quickly create problems.
- The septic tank filter and/or baffles prevent scum and other floatable materials from flowing out to the wastewater system.
In a typical gravity-fed septic system, after primary treatment in the septic tank (ST), the effluent flows to the distribution box located just before the system. In level systems, the distribution box divides the flow equally to the rows of GSF or Mantis Modules. In sloped systems, called serial distribution, the effluent flows first to the highest row and then, by overflow pipes, it passes to successively lower rows of Modules.

All GSF & Mantis systems are installed on a layer of clean, medium to coarse specified sand. The effluent flows into the Modules through perforated plastic pipes which are secured to the tops of or within the Modules. A geotextile fabric covers the GSF Modules and distribution pipe assembly. This fabric prevents backfill materials and silt from entering the GSF Modules. Geotextile cover fabric is not necessary for the Mantis system.
Your septic system may include an effluent filter, which may be located at the outlet of the septic tank, or in a separate tank located just after your septic tank. Effluent filters protect your Eljen system from solids that may carry over from the septic tank during peak usage. By limiting the maximum size of particles entering the GSF or Mantis Modules to about 1/16 inch, they safeguard your system from unnecessary failure.

While effluent filters are partially self-cleaning, they must be thoroughly cleaned when the tank is inspected. When operating properly, they provide a fail-safe reminder that your tank needs pumping. Effluent filters may also be added to an existing system, either in the tank or externally. Filters must be installed before a pump chamber and should be easily accessible when the tank is serviced.

Some site conditions require that the system is installed at a higher elevation than the septic tank. When this is the case, an effluent pump and pump chamber are used to raise the sewage to the system’s elevation. The pump chamber may be located in a separate tank, or it may be placed in a second compartment within the septic tank.

Effluent levels in the pump chamber are controlled by internal switches that turn the pump on and off, sending effluent to the system by dosing or pressure distribution.
**SEPTIC TANK PUMPING**

- Do not wait until your system shows signs of failure to have your septic tank pumped out. Waiting can mean complete clogging and an expensive repair bill. A septic tank filter will gradually slow down effluent flow over 2 to 3 years as a reminder that your tank should be serviced. Filters in residential systems usually need cleaning only as often as you pump the tank. Call a professional to inspect your system.

- Clean your filter and pump your tank at a minimum of every 3 years.

- For a list of septic tank service providers in your area, consult your local health department, phone directory, or the Internet.

- If your system’s access manholes are at ground level or are clearly marked or mapped, the job of pumping the tank should be fast and easy. While your tank is being inspected, ask the operator to examine the inlet and outlet baffles and/or septic tank filter. If anything is broken, have repairs done immediately. The inlet should also be checked to see if wastewater is continuously flowing into the tank from previously undetected plumbing leaks.

- It is not necessary to leave any of the sludge in the tank as “seed.” Incoming sewage contains all the bacteria needed for proper operation. Acids or bleaches should not be used to clean the tank.

- The use of enzymes or other “miracle” septic system additives has not been shown to be of significant value. It has been observed that some of these additives can actually harm your system. Regular pumping remains the best insurance against system failure.

- Keep accurate records of your system’s inspections and pumping in the space provided on page 18 of this manual.
**Potential System Problems**

**SIGNS OF A FAILING SYSTEM:**
- Slow draining toilets or fixtures
- Sewage backing up into the house
- Sewage odors near the field or tank
- Sewage breakout on to the lawn

Problems with septic systems can be quite difficult to analyze. Whenever your system is not operating properly, it is best to contact a trained professional, such as the installer who constructed your system or a licensed septic system pumper. Your area Eljen distributor will be able to recommend trained personnel to assist you. Keep a copy of your design plan on hand for use in analyzing any malfunctions. Always be sure to document any inspections or maintenance done to your system.

If toilets or fixtures are draining slowly and your system has a septic tank filter, check your service records to see if it has been too long between tank servicing and pumping. The pipe between the tank and the distribution box can also be checked for obstructions. If necessary, have your tank inspected, pumped, and clean the septic tank filter. Remember, the filter is there to protect your system.

If sewage is backing up into the house and you have a pumped system, have the pump and pump controls checked to make sure they are functioning properly. Make sure that the pump dose is not excessive and/or is set according to the original design. The distribution box can be exposed to determine if effluent is properly flowing out of the pump chamber. Also note that in winter, effluent can freeze in the force main or the distribution box and block sewage flow if the system is not used for a period of time.

If you detect sewage odors, sewage over or near the system, your system is overloaded. This may be caused by excessive water use and/or ground water intrusion into the septic tank through a leaking tank seam. Check your water consumption, check for leaky toilets or fixtures, and have your tank pumped so that the system can be checked for ground water intrusion into the tank, especially at seasonal high water time.

**NOTE:** Sewage odors coming from vent pipes are common with all types of disposal systems. Call us for information about activated charcoal filters that can be attached to the vent pipes.
DO’S

• **DO** have your tank pumped at least every 3 years by a licensed septic tank service provider. Contact your local health department, or look in your phone directory, or on the Internet to find a qualified professional.

• **DO** practice water conservation. Promptly repair leaky faucets and toilets, run washing machines and dishwashers only when full, avoid long showers, and use water-saving features in faucets, showerheads and toilets.

• **DO** divert roof drains and surface water from driveways and hillsides away from the septic system. Keep sump pumps and household footing drains away from the septic system as well.

• **DO** take leftover hazardous household chemicals to your approved hazardous-waste collection center for disposal. Use bleach, drain and toilet bowl cleaners, and disinfectants sparingly and in accordance with product labels.

• **DO** learn the location of your septic tank and system’s location and record it in the chart provided on page 18 of this manual. Keep a copy of your plan on file and attach a complete Eljen System Card to a convenient place such as the main electrical panel.

• **DO** use the space provided on page 18 of this manual to keep a record of pumping, inspections and other maintenance.
Preventing System Problems

DON'TS

• **DON’T** drive or park over any part of your septic system. The area over the system should be left undisturbed with only a mowed grass cover. Roots from nearby trees or shrubs may clog or damage your system.

• **DON’T** put large amounts of cooking oil or grease into the system.

• **DON’T** discharge water treatment systems into your septic system.

• **DON’T** put non-degradable materials such as disposable diapers, sanitary products, plastic, and cigarettes into the system.

• **DON’T** put poisons such as gasoline, oil, paint, paint thinner, pesticides, antifreeze, or other chemicals into the system.

• **DON’T** use commercial septic tank additives. These products usually do not help and some may hurt your system in the long run.

• **DON’T** wait for signs of system failure. Follow the maintenance advice in this manual.

• **DON’T** use garbage disposals unless your system has been designed according to the requirements of Eljen’s Garbage Disposal, Design and Installation Guidelines.
# Service and Maintenance Record

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# Map of Your Septic System

![Map of Your Septic System](image-url)
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<tr>
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<tr>
<td>Design Flow in Gallons / Day:</td>
<td>Septic Tank Filter:  ☐ No ☐ Yes, Location:</td>
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<tr>
<td>System Use:</td>
<td>☐ Year-Round ☐ Seasonal</td>
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Eljen Corporation Standard Limited Warranty for Septic Products

Each GSF Module manufactured by Eljen Corporation and installed and operated as an on-site treatment system in accordance with Eljen Corporation’s installation instructions, is warranted to the original system owner against defective materials and workmanship for two years from the date the system is inspected and activated for operation. In order to exercise its warranty rights, the original system owner must notify Eljen Corporation in writing at 125 McKee Street, East Hartford, Connecticut 06108 within 15 days of the alleged defect. Eljen Corporation will supply replacement Modules determined by Eljen Corporation to be defective and covered by this Limited Warranty. Eljen Corporation’s liability specifically excludes the cost of removal and/or installation of the Modules; damage to the Modules due to ordinary wear and tear, alteration, accident, misuse, abuse or neglect of the Modules; the placement and or use of improper materials into the system containing the Modules; failure of the Modules or the septic system due to improper design, improper installation, excessive water usage, improper grease disposal, or improper operation; not using specified materials during system construction specifically sand meeting the ASTM C33 specification; or any other event not caused by Eljen Corporation. System owners shall consider the Modules as single use, and re-use of Modules that were previously installed in an activated on-site system shall void this Limited Warranty. For this Limited Warranty to apply, the Modules must be installed in accordance with all site conditions required by state and local codes, all other applicable laws, and Eljen Corporation’s installation instructions. This Limited Warranty and its remedies are exclusive and shall apply to no other party other than the original system owner.

THERE IS NO IMPLIED WARRANTY OF MERCHANTABILITY AND THERE IS NO IMPLIED WARRANTY OF FITNESS FOR BUYER’S PARTICULAR PURPOSE; THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR BUYER’S PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

UNDER NO CIRCUMSTANCES SHALL ELJEN CORPORATION BE LIABLE TO THE SYSTEM OWNER OR ANY THIRD PARTY UNDER THIS AGREEMENT OR OTHERWISE FOR (a) ANY LOSS OR DAMAGE CAUSED BY OR ARISING OUT OF ANY DELAY IN FURNISHING ANY MATERIALS UNDER THIS AGREEMENT OR ANY ACT THAT IS NOT INTENTIONAL OR RECKLESS IN NATURE; OR (b) ANY INDIRECT, SPECIAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, REGARDLESS OF WHETHER ELJEN CORPORATION HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. WITHOUT LIMITING THE FOREGOING, SYSTEM OWNER OR ANY THIRD PARTY’S SOLE AND EXCLUSIVE REMEDY IN RESPECT OF THIS AGREEMENT AND THE MATERIALS FURNISHED HEREUNDER SHALL BE LIMITED TO THE REFUND TO SYSTEM OWNER OR ANY THIRD PARTY OF THE APPLICABLE FEES ACTUALLY PAID TO ELJEN CORPORATION UNDER THIS AGREEMENT WITH RESPECT TO THE PARTICULAR MATERIALS AT ISSUE. IN NO EVENT SHALL ELJEN CORPORATION’S LIABILITY HEREUNDER EXCEED THE APPLICABLE FEES ACTUALLY PAID TO ELJEN CORPORATION UNDER THIS AGREEMENT WITH RESPECT TO THE MATERIALS AT ISSUE.

This is the Standard Limited Warranty offered by Eljen Corporation. Any purchaser or potential system owner of Modules should carefully read and understand this warranty prior to the purchase of the Modules.

Represented By:

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